



4Wards Multi-Activity Privacy Policy

At 4Wards Multi-Activity we respect the privacy of the children attending the Club and the privacy of their parents or carers, as well as the privacy of our staff. Our aim is to ensure that all those using and working at 4 Wards Multi-Activity can do so with confidence that their personal data is being kept secure.

Our lead person for data protection and Privacy Policy is Kerri Ward (Owner). The lead person ensures that the Club meets the requirements of the GDPR, liaises with statutory bodies when necessary, and responds to any subject access requests.

Our registered office and contact details are shown below.

Confidentiality

Within the Club we respect confidentiality in the following ways:

- We will only ever share information with a parent about their own child.
- Information given by parents to Club staff about their child will not be passed on to third parties without permission unless there is a safeguarding issue (as covered in our **Safeguarding Policy**).
- Concerns or evidence relating to a child's safety, will be kept in a confidential file and will not be shared within the Club, except with the designated Child Protection Officer and the manager.
- Staff only discuss individual children for purposes of planning and group management.
- Staff are made aware of the importance of confidentiality during their induction process.
- Issues relating to the employment of staff, whether paid or voluntary, will remain confidential to those making personnel decisions.
- All personal data is stored securely on a password protected computer
- Students on work placements and volunteers are informed of our Data Protection policy and are required to respect it.

Information that we keep

The items of personal data that we keep about individuals are documented on our personal data matrix. Our personal data matrix is reviewed annually to ensure that any new data types are included.

Children and parents: We hold only the information necessary to provide a childcare service for each child. This includes child registration information, medical information, parent contact information, attendance records, incident and accident records and so forth. Our lawful basis for processing this data is fulfilment of our contract with the child's parents. Our legal condition for processing any health-related information about a child, is so that we can provide appropriate care to the child. Once a child leaves our care we retain only the data required by statutory legislation, insurance requirements and industry best practice, and for the prescribed periods of time. Electronic data that is no longer required is deleted and paper records are disposed of securely or returned to parents.

Staff: We keep information about employees in order to meet HMRC requirements, and to comply with all other areas of employment legislation. Our lawful basis for processing this data is to meet our legal obligations. Our legal condition for processing data relating to an employee's health is to meet the obligations of employment law. We retain the data after a member of staff has left our employment for the periods required by statutory legislation and industry best practice, then it is deleted or destroyed as necessary.

Sharing information with third parties

We will only share child information with outside agencies on a need-to-know basis and with consent from parents, except in cases relating to safeguarding children, criminal activity, or if required by legally authorised bodies (eg Police, HMRC, etc). If we decide to share information without parental consent, we will record this in the child's file, clearly stating our reasons.

We will only share relevant information that is accurate and up to date. Our primary commitment is to the safety and well-being of the children in our care.

Where we share relevant information where there are safeguarding concerns, we will do so in line with Government guidance 'Information Sharing Advice for Safeguarding Practitioners' (www.gov.uk)

Subject access requests

- Parents/carers can ask to see the information and records relating to their child, and/or any information that we keep about themselves.
- Staff and volunteers can ask to see any information that we keep about them.
- We will make the requested information available as soon as practicable, and will respond to the request within one month at the latest.
- If our information is found to be incorrect or out of date, we will update it promptly.
- Parents /carers can ask us to delete data, but this may mean that we can no longer provide care to the child as we have a legal obligation to keep certain data. In addition, even after a child has left our care we have to keep some data for specific periods so won't be able to delete all data immediately.
- Staff and volunteers can ask us to delete their data, but this may mean that we can no longer employ them as we have a legal obligation to keep certain data. In addition,

even after a staff member has left our employment we have to keep some data for specific periods so won't be able to delete all data immediately.

- If any individual about whom we hold data has a complaint about how we have kept their information secure, or how we have responded to a subject access request, they may complain to the Information Commissioner's Office (ICO).

MARKETING COMMUNICATIONS

In all our marketing communications you have the ability to unsubscribe from further communications and to access the information we hold about you to make clear your preferences for how we communication with you. It is not possible to opt-out of receiving messages about any Multi-Activity Day you have booked with us or our customer satisfaction surveys we may send out as part of our booking contract process (which are not considered as marketing for these purposes). This ensures we can always contact you in connection with your child's Multi-Activity Day with us and in order to improve our customer satisfaction in the future.


We are a small business and we have limited resources and our and our limited funds are directly allocated to running Multi-Activity Days. This means we have adopted a policy where we manage our information retention and erasure responsibilities one a year at the end of the school year, unless the data is required by statutory legislation, insurance requirements and industry best practice, and for the prescribed periods of time. However, unsubscribe requests and data protection requests are dealt with promptly as necessary.

HOW WE CAN BE CONTACTED WITH REGARD TO THIS POLICY OR TO EXERCISE DATA PROTECTION RIGHTS.

For questions or queries you can email info@4wardsmultiactivity.com. If you want formally to exercise your data protection rights it is necessary to apply in writing to the 4WardsMulti-Activity, 119 Wellstead Way, Hedge End, Southampton, Hants SO30 2BH.

GDPR

We comply with the requirements of the General Data Protection Regulation (GDPR), regarding obtaining, storing and using personal data.

This policy was adopted by: 4Wards Multi-Activity	Date: 11/10/22
To be reviewed: 10/10/23	Signed: 

Written in accordance with the *Statutory Framework for the Early Years Foundation Stage (2021): Safeguarding and Welfare Requirements: Information and records [3.69 -3.73]*.